

Setting up a Starter Plus/Advanced Mailbox on an Android device

How do I set up a Starter Plus or Advanced mailbox on my Android Device?

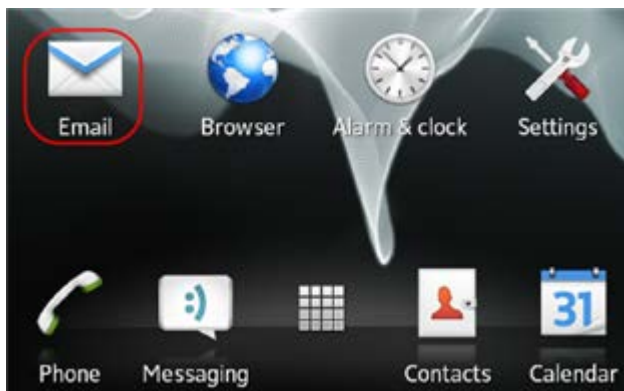
This article covers the setup for *Starter Plus* and *Advanced* mailboxes on Android devices. If you have a different type of mailbox please see the following guides:

- [Setting up an Exchange 2013 Mailbox on an Android Device.](#)
- [Setting up a Professional Mailbox on an Android Device.](#)
- [Setting up a Starter/Standard on an Android Device.](#)

Each version of Google Android may vary slightly, but this guide will show you a generic process for setting up a Starter Plus or Advanced mailbox.

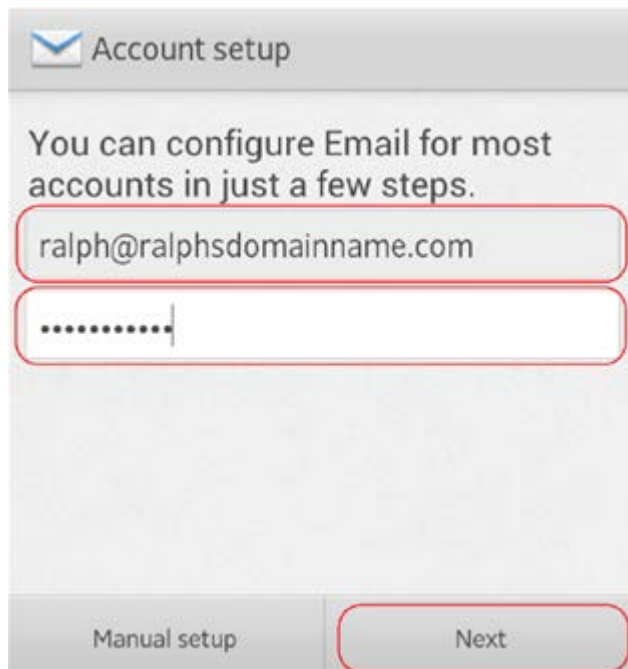
Step 1

Open the email application on your device.



Step 2

Enter your email address and mailbox password in the text boxes provided and select **Next**.



The screenshot shows the 'Account setup' window. At the top, there is a header with an envelope icon and the text 'Account setup'. Below the header, a message reads: 'You can configure Email for most accounts in just a few steps.' There are two text input fields: the first contains the email address 'ralph@ralphsdomainname.com' and the second contains a masked password represented by ten dots. At the bottom, there are two buttons: 'Manual setup' on the left and 'Next' on the right. Red circles highlight the email address field, the password field, and the 'Next' button.

Step 3

Select **IMAP** as the account type.



The screenshot shows the 'Account setup' window. At the top, there is a header with an envelope icon and the text 'Account setup'. Below the header, the question 'What type of account is this?' is displayed. There are three buttons: 'POP3', 'IMAP', and 'Exchange Active Sync'. The 'IMAP' button is highlighted with a red circle.

Step 4

For the *Incoming settings*, enter the following details in the text boxes provided:

- **Username:** Enter your mailbox username, this will be the same as your email address.
- **Password:** Enter your mailbox password. This is the same password you chose when you created your mailbox.
- **IMAP Server:** Enter *mail.yourdomainname.com* replacing *yourdomainname.com* with your domain name.
- **Port:** Enter port 143.
- **Security type:** Leave this set to *none*.
- **IMAP path prefix:** Leave this blank.

Once you have filled out all the details, click **Next**.

The screenshot shows a web-based configuration interface for incoming email settings. At the top left is a blue envelope icon and the text 'Incoming settings'. Below this are several input fields: 'Username' with the value 'ralph@ralphsdomainname.com', 'Password' which is masked with ten dots, 'IMAP server' with the value 'mail.ralphsdomainname.com', 'Port' with the value '143', 'Security type' which is a dropdown menu currently set to 'None', and 'IMAP path prefix' with the value 'Optional'. At the bottom of the form are two buttons: 'Previous' and 'Next'. The 'Next' button is highlighted with a red border, indicating it is the recommended action.

Step 5

For the *Outgoing settings*, enter the following details in the text boxes provided:

- **SMTP server:** Enter *smtp.yourdomainname.com* replacing *yourdomainname* with your domain name.
- **Port:** Enter *587*, though ports *25* and *225* can be used instead.
- **Security type:** Set this to *None*.
- **Require sign-in:** Make sure this is checked.
- **Username:** Enter your e-mail address.
- **Password:** Enter your password.

Once you have filled out all the details, click **Next**.



Outgoing settings

SMTP server
smtp.ralphsdomainname.com

Port
587

Security type
None

Require sign-in.

Username
ralph@ralphsdomainname.com

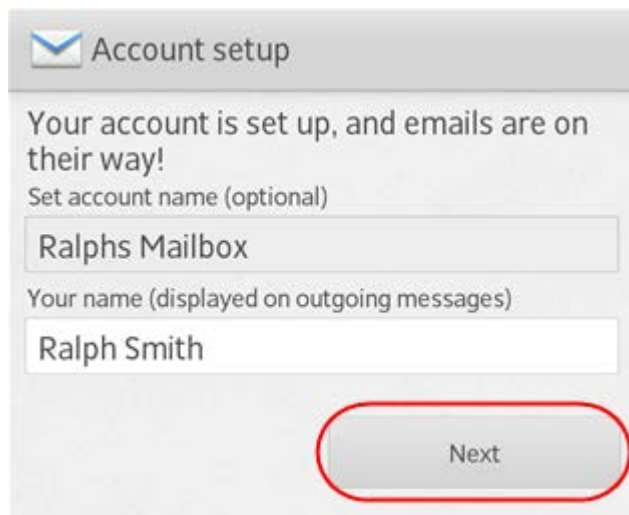
Password
.....

Previous Next

Step 6

Enter an account name in the *Set account name* box and enter a display name in the *Your name* box.

The account name will allow you to distinguish this account from any other email accounts you have set up on your Phone. The display name will be shown on all outgoing messages.



Account setup

Your account is set up, and emails are on their way!

Set account name (optional)

Ralphs Mailbox

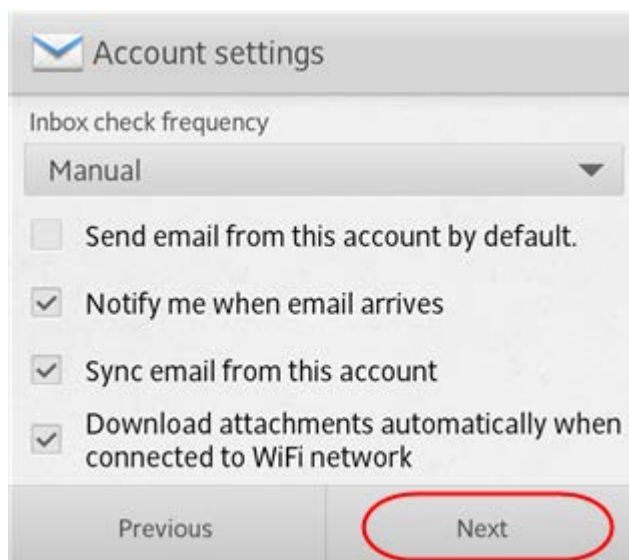
Your name (displayed on outgoing messages)

Ralph Smith

Next

Step 7

You will be given options to select some custom settings.



Account settings

Inbox check frequency

Manual

Send email from this account by default.

Notify me when email arrives

Sync email from this account

Download attachments automatically when connected to WiFi network

Previous

Next

Once you have chosen your custom settings, click **Next**. Your mailbox will now be ready to use.